

**PARENT / CARER FEEDBACK
QUESTIONNAIRE
– AUTUMN 2020**

Eliot Bank School

Revised Format

The Autumn Feedback Questionnaire that is sent out to parents / carers uses the same questions as the Ofsted Parent View Questionnaire. The questionnaire asks parents to respond to 14 statements and questions. Unless otherwise specified, all the answer options to the statements are: strongly agree, agree, disagree, strongly disagree & don't know

1. My child is happy at this school.
2. My child feels safe at this school.
3. The school makes sure its pupils are well behaved.
4. My child has been bullied and the school dealt with the bullying quickly and effectively. *(parents can select from the additional option of 'My child has not been bullied')*
5. The school makes me aware of what my child will learn during the year.
6. When I have raised concerns with the school they have been dealt with properly. *(parents can select from the additional option 'I have not raised any concerns')*
7. Does your child have special educational needs and/or disabilities (SEND)? (yes or no)
If yes, the survey asks parents how strongly they agree with this statement: 'My child has SEND, and the school gives them the support they need to succeed.'
8. The school has high expectations for my child.
9. My child does well at this school.
10. The school lets me know how my child is doing.
11. There is a good range of subjects available to my child at this school.
12. My child can take part in clubs and activities at this school.
13. The school supports my child's wider personal development.
14. I would recommend this school to another parent. (yes or no)

After reviewing the questions the decision was made to remove question 12, regarding clubs, as the school has been unable to run any clubs due to COVID 19 restrictions.

It was also decided to re-order the questions, so that questions of a similar theme followed each other.

Questions

The questionnaire asks parents to respond to 14 statements and questions.

1. My child is happy at this school.
2. My child feels safe at this school.
3. The school makes sure its pupils are well behaved.
4. My child has been bullied and the school dealt with the bullying quickly and effectively. *(parents can select from the additional option of 'My child has not been bullied')*
5. When I have raised concerns with the school they have been dealt with properly. *(parents can select from the additional option 'I have not raised any concerns')*
6. The school has high expectations for my child.
7. The school makes me aware of what my child will learn during the year.
8. There is a good range of subjects available to my child at this school.
9. My child does well at this school.
10. The school lets me know how my child is doing.
11. Does your child have special educational needs and/or disabilities (SEND)? *(yes or no)*
If yes, the survey asks parents how strongly they agree with this statement: 'My child has SEND, and the school gives them the support they need to succeed.'
13. The school supports my child's wider personal development.
14. I would recommend this school to another parent. *(yes or no)*

Unless otherwise specified, all the answer options to the statements are: strongly agree, agree, disagree, strongly disagree & don't know

Response Rate

Number Pupils On Roll	Number of Responses Received	%
434	114	26.27%

The questionnaire was created using google docs (on google drive) and was sent via email.

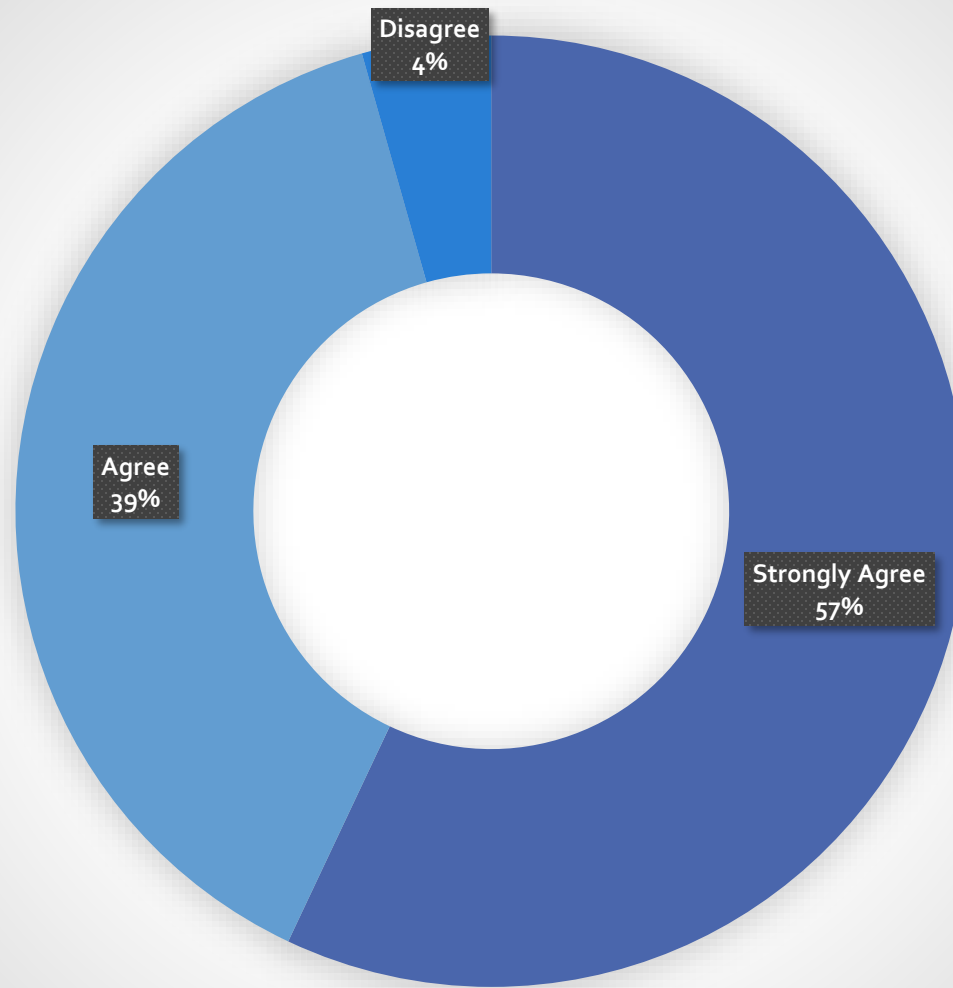
The link to access the questionnaire was sent out via email on 13/11/20. A link was also put on the homepage of the Eliot Bank website and a reminder was put in the weekly.

The deadline for completing the questionnaire was set for 20/11/20. All completed responses were entered into a prize draw for a £20 Sainsbury's Voucher. This was one by respondent 65.

The response rate is lower than the response rate from the previous years survey, which was 40%. There are a few reasons which could be the cause of the lower response rate:

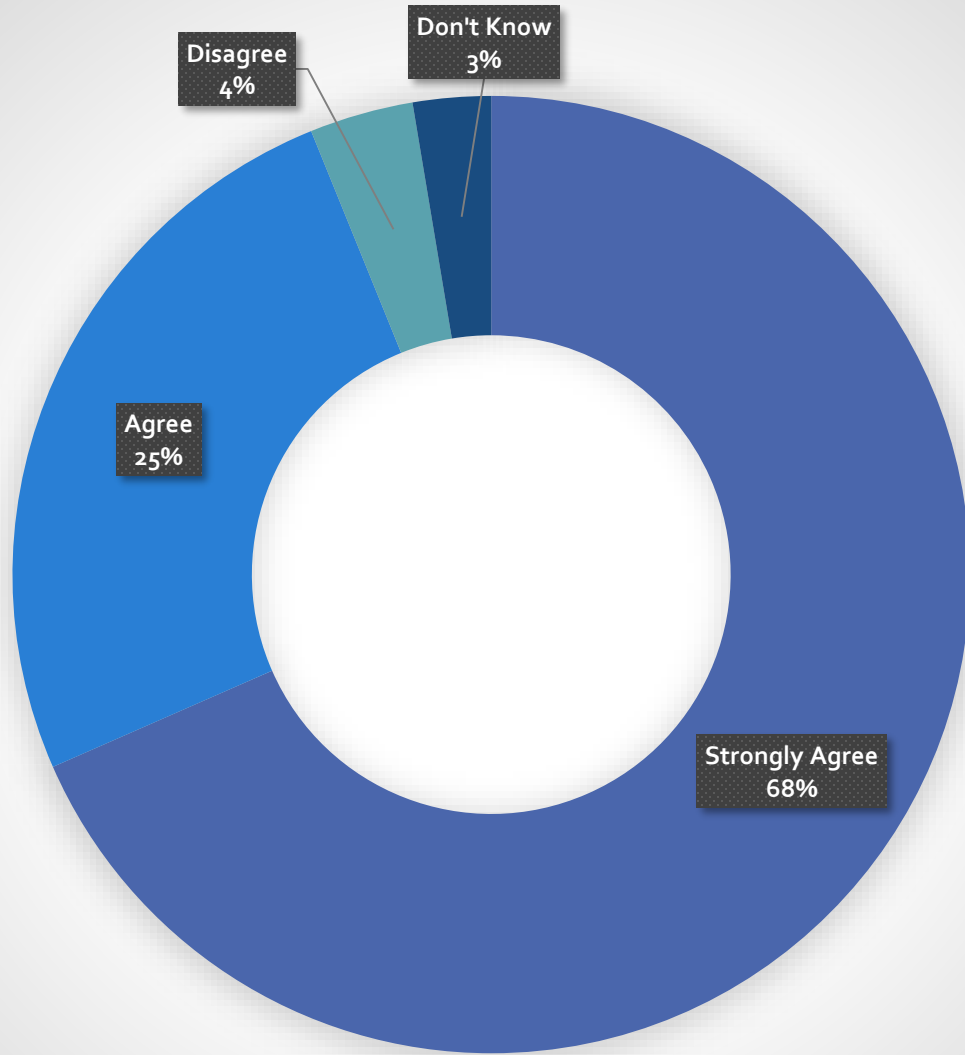
- COVID 19; peoples lifestyles and routines have been disrupted by the COVID-19 pandemic and resulting restrictions, this may have affected peoples ability / inclination to complete this questionnaire.
- Shorter deadline; last year parents had 17 days to complete the questionnaire, where as this year parents had 8 days to complete the questionnaire.

Q1. My child is happy at this school.



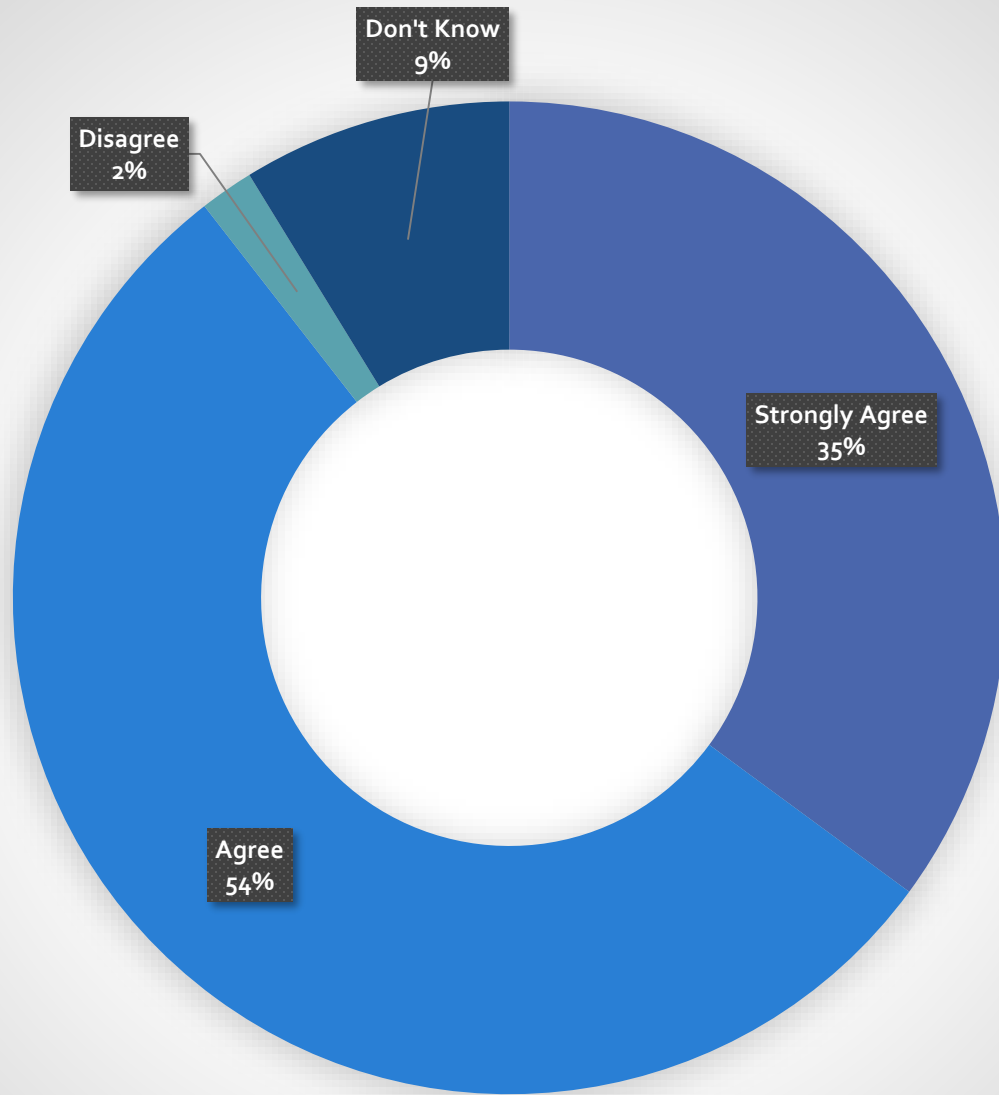
	No. of Responses
Strongly Agree	65
Agree	44
Disagree	5
Strongly Disagree	0
Don't know	0

Q2. My child feels safe at this school.



	No. of Responses
Strongly Agree	78
Agree	29
Disagree	4
Strongly Disagree	0
Don't know	3

Q3. The school makes sure its pupils are well behaved.



	No. of Responses
Strongly Agree	40
Agree	62
Disagree	2
Strongly Disagree	0
Don't know	10

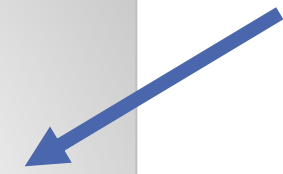
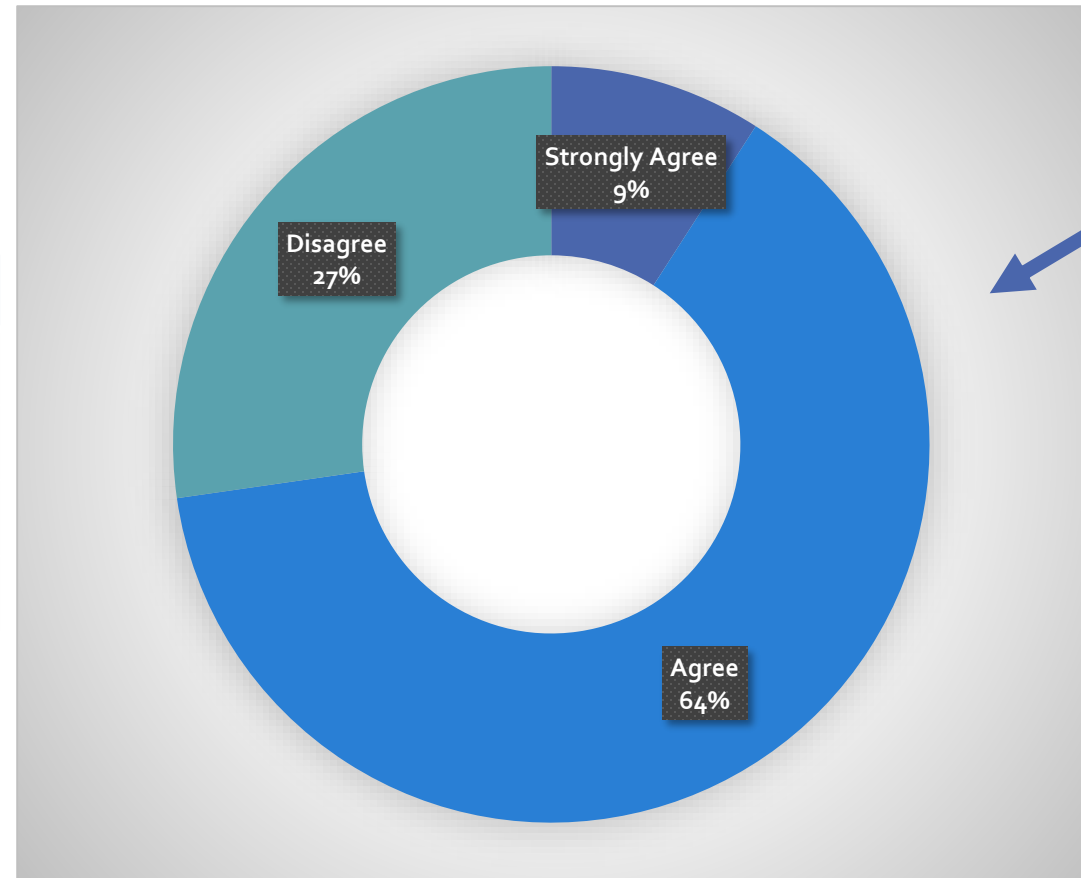
Q4. My child has been bullied & the school dealt with the bullying quickly & effectively.



19% (22) of respondents feel that their child has experienced bullying at the school.

Of these, 73% of respondents feel that the school dealt with the bullying quickly & effectively.

	No. of Responses
Strongly Agree	2
Agree	14
Disagree	6
Strongly Disagree	0



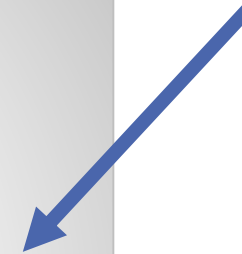
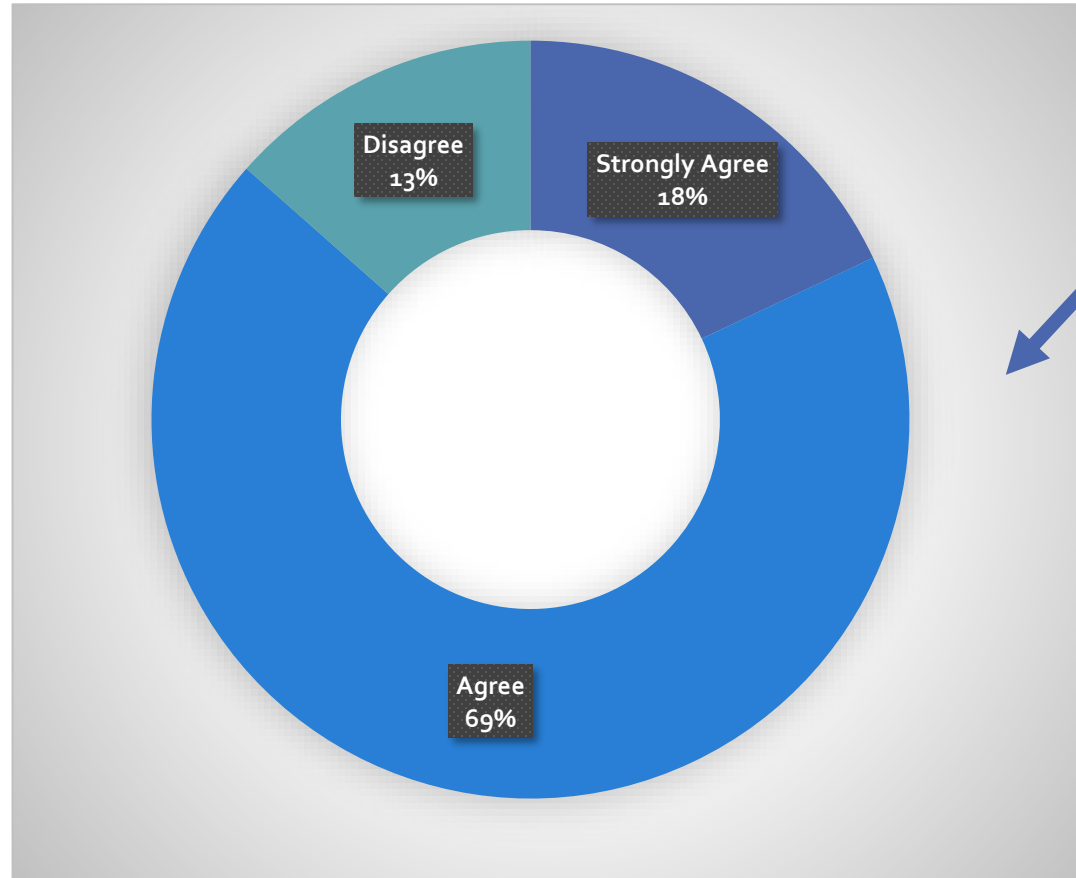
Q5. When I have raised concerns with the school they have been dealt with properly.



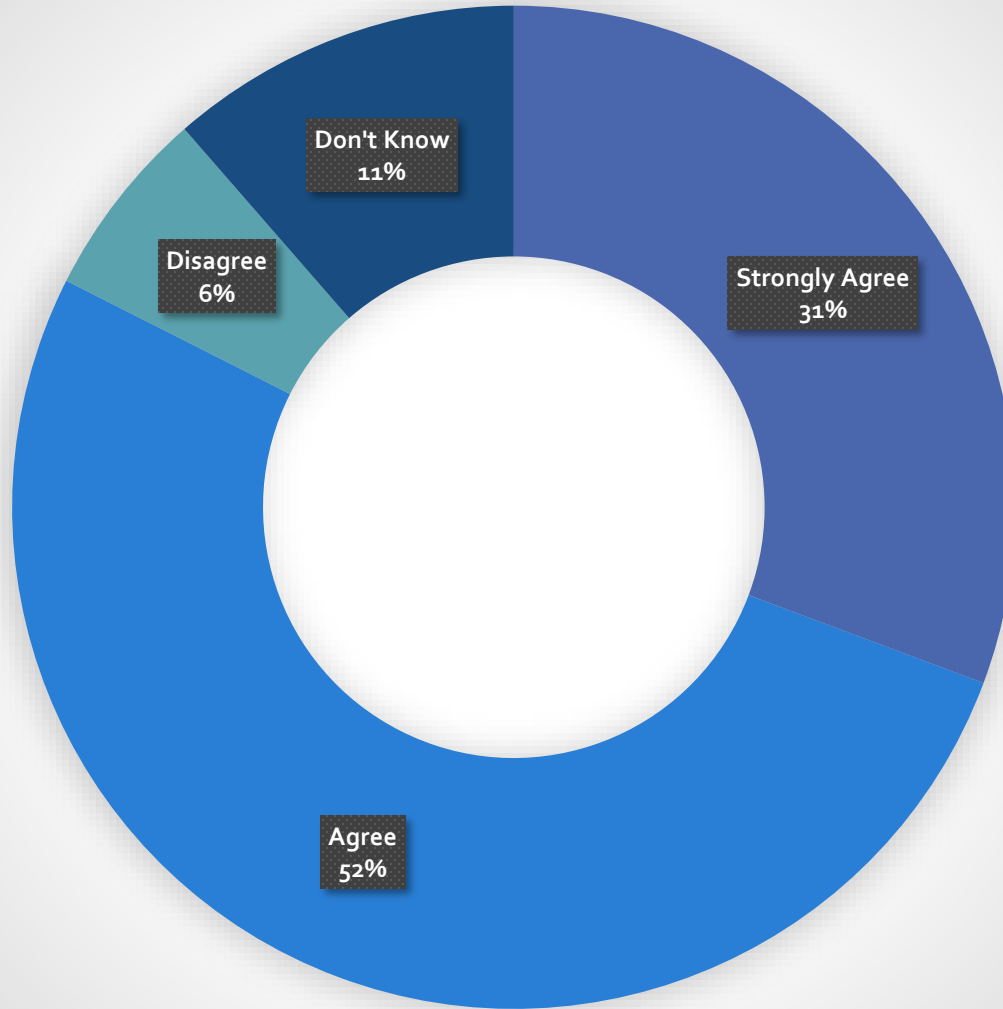
78% (89) stated that they has raised concerns with the school.

Of these, 86% (77) of respondents feel that the school dealt with their concerns properly.

	No. of Responses
Strongly Agree	16
Agree	61
Disagree	12
Strongly Disagree	0

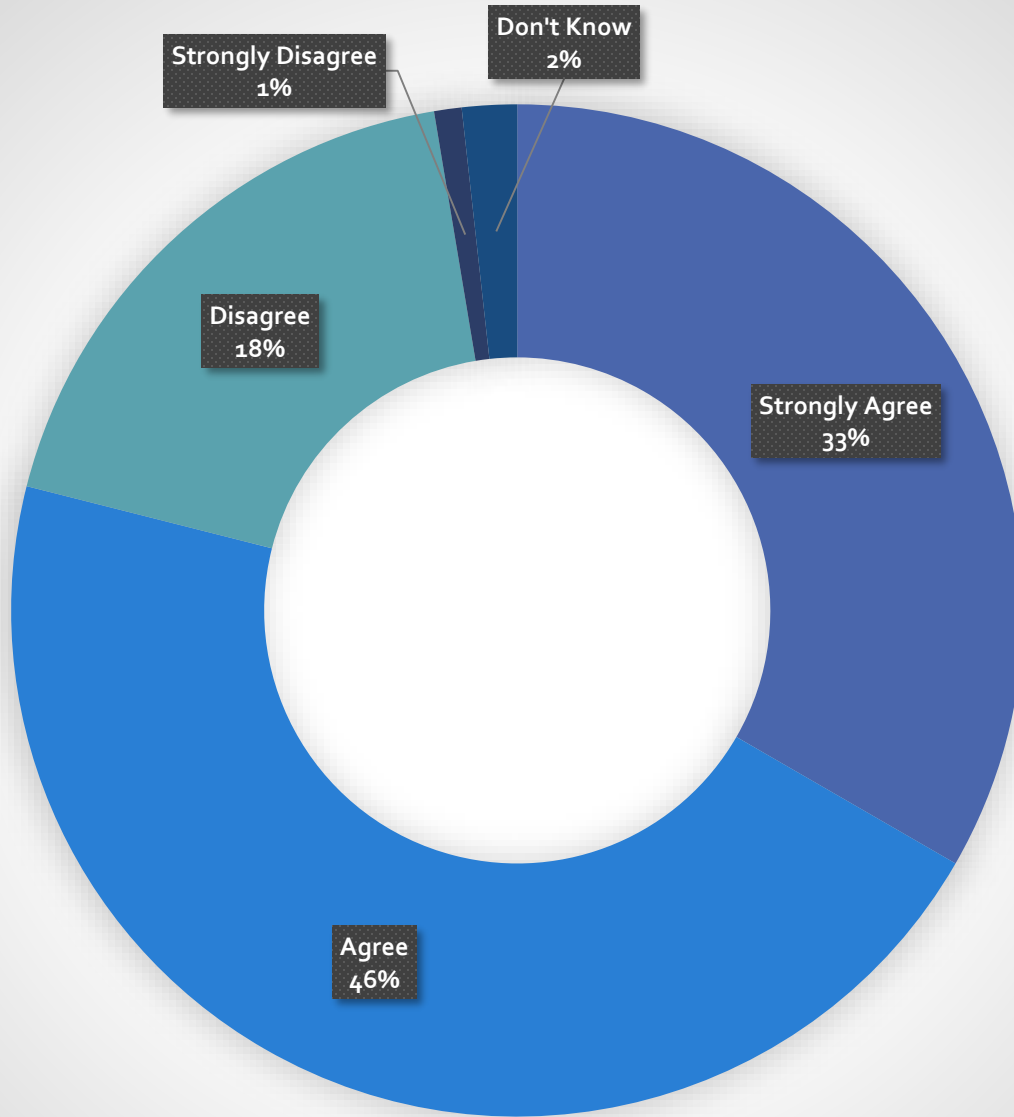


Q6. The school has high expectations for my child.



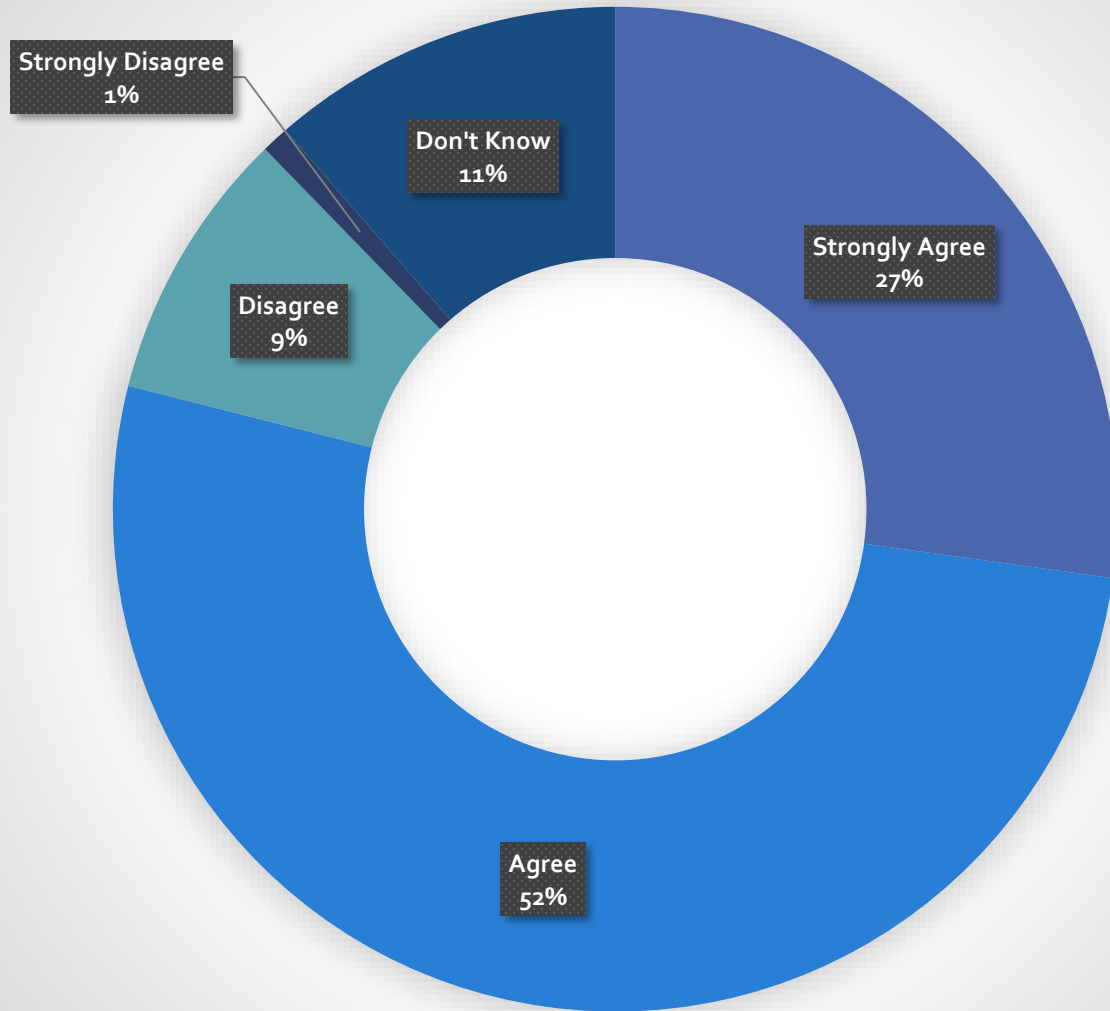
	No. of Responses
Strongly Agree	35
Agree	59
Disagree	7
Strongly Disagree	0
Don't know	13

Q7. The school makes me aware of what my child will learn during the year.



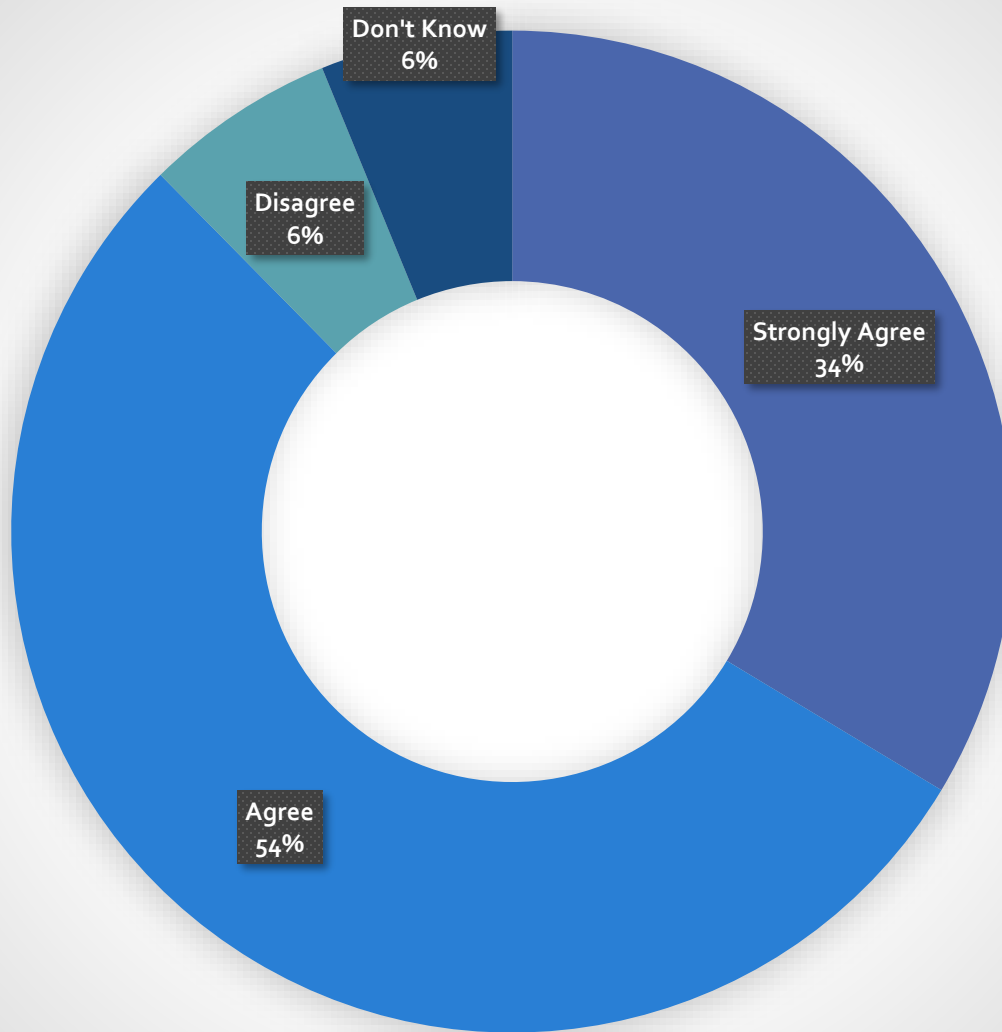
	No. of Responses
Strongly Agree	38
Agree	52
Disagree	21
Strongly Disagree	1
Don't know	2

Q8. There is a good range of subjects available to my child at this school.



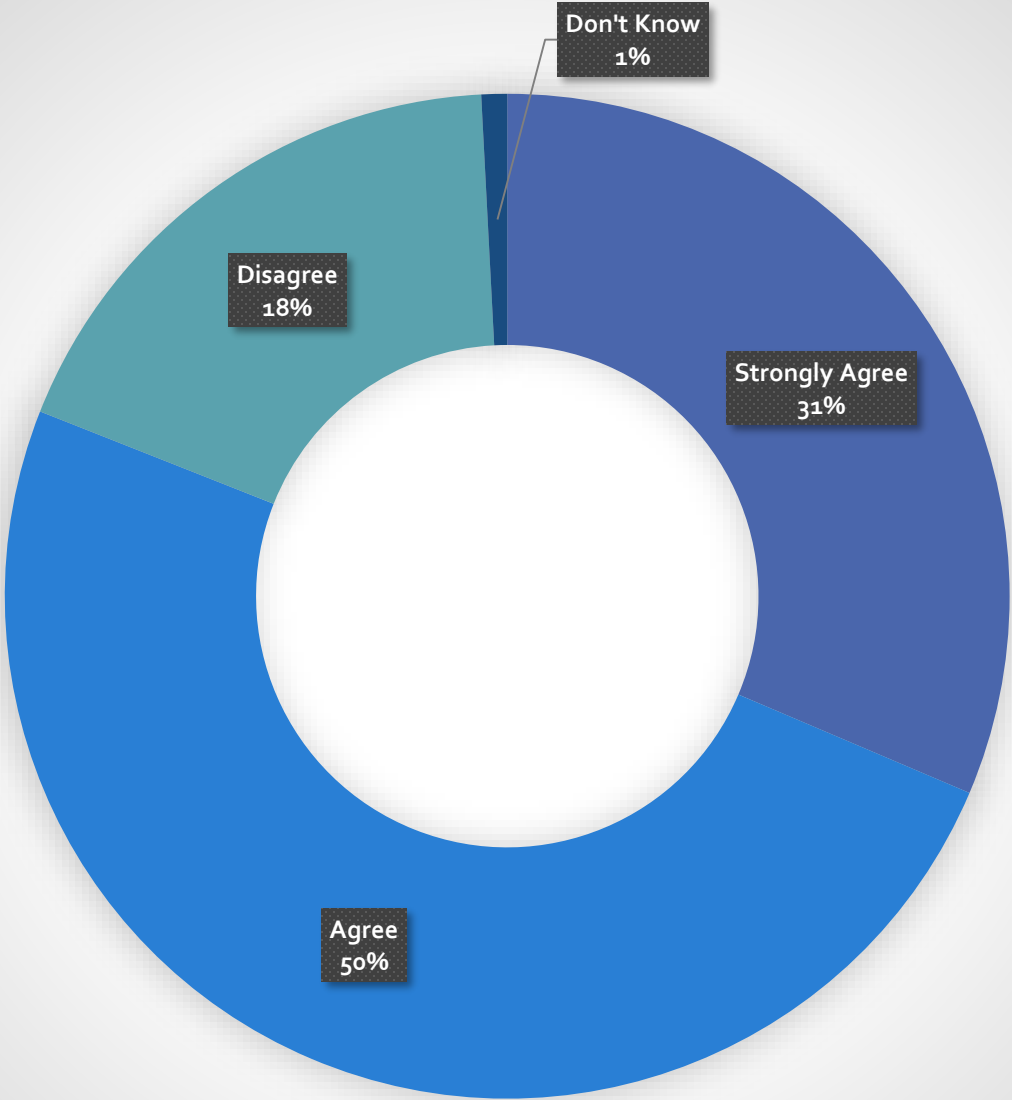
	No. of Responses
Strongly Agree	31
Agree	59
Disagree	10
Strongly Disagree	1
Don't know	13

Q9. My child does well at this school.



	No. of Responses
Strongly Agree	38
Agree	61
Disagree	7
Strongly Disagree	0
Don't know	7

Q10. The school lets me know how my child is doing.



	No. of Responses
Strongly Agree	38
Agree	60
Disagree	22
Strongly Disagree	0
Don't know	1

Q11. Does your child have any special educational needs and/or disabilities (SEND)?

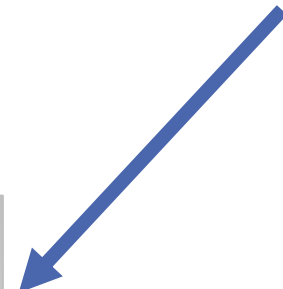
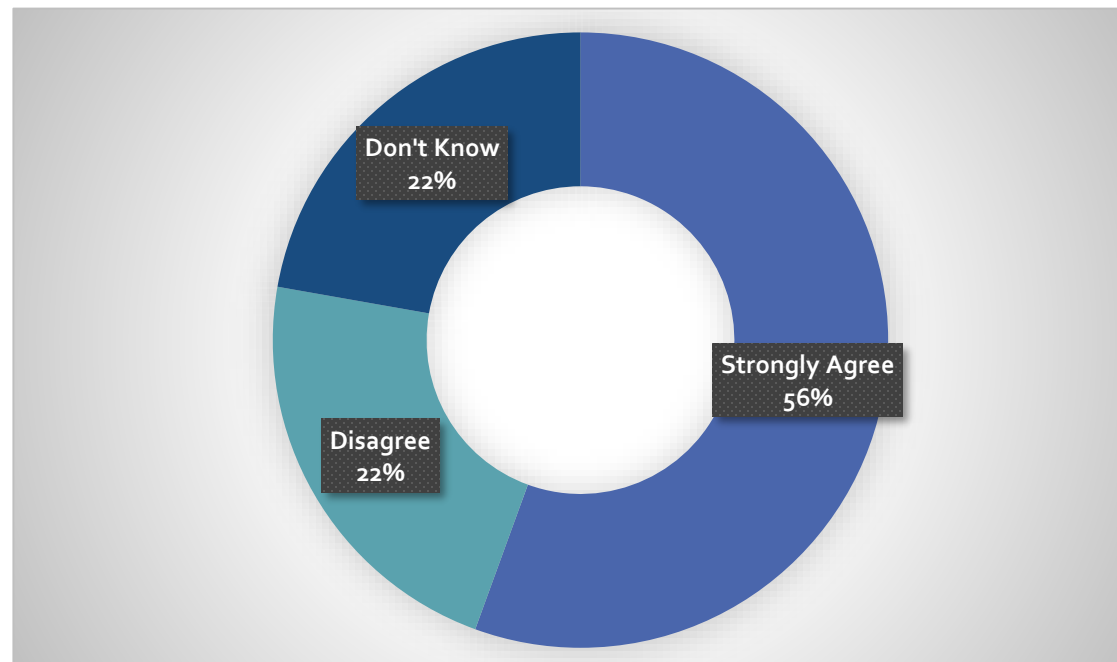


9 (8%) respondents stated that their child had SEND.

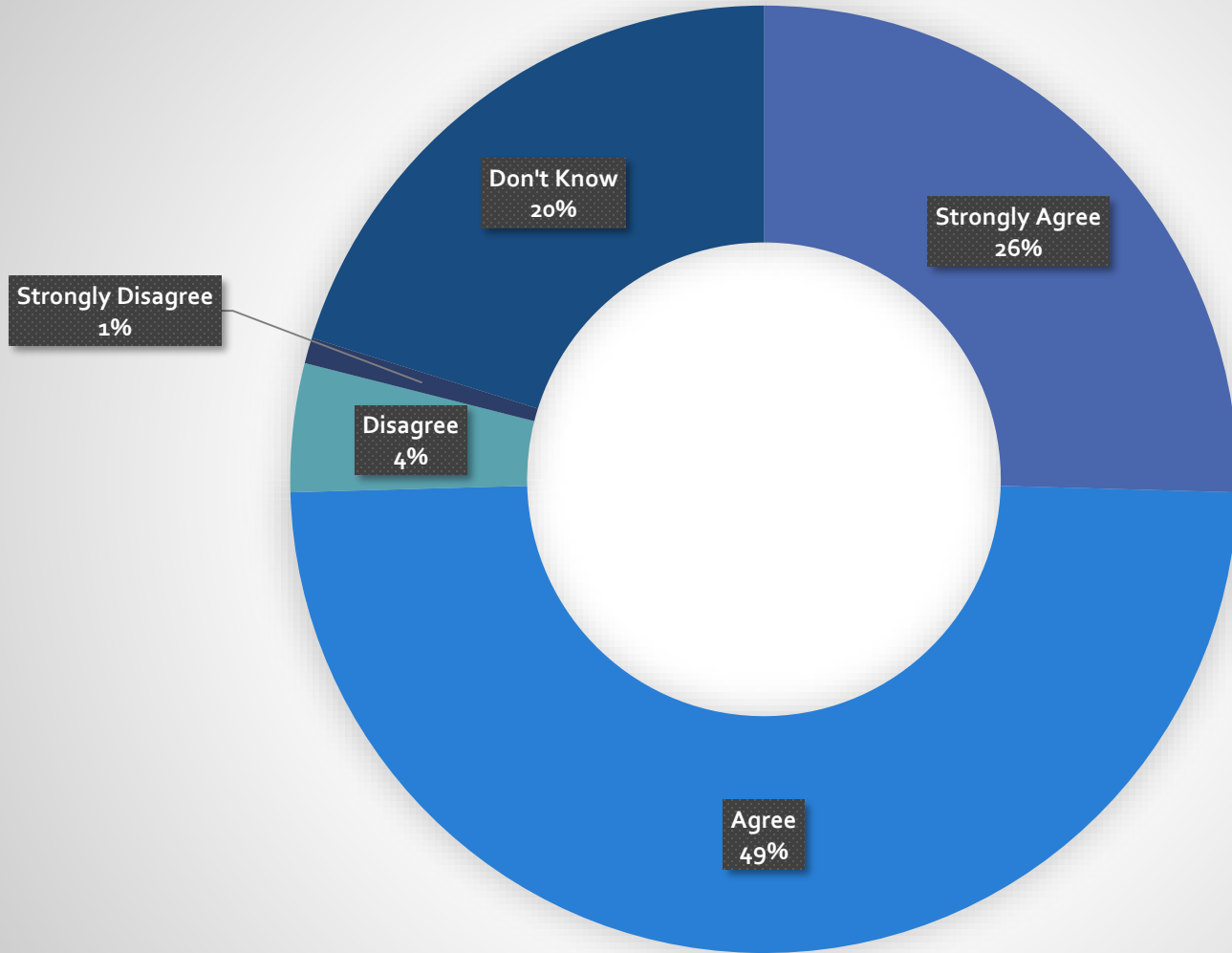
Of these, 56% (5) of respondents agree with the statement in question 11.

Q12. My child has SEND and the school gives them the support they need to succeed.

	No. of Responses
Strongly Agree	5
Agree	0
Disagree	2
Strongly Disagree	0
Don't know	2

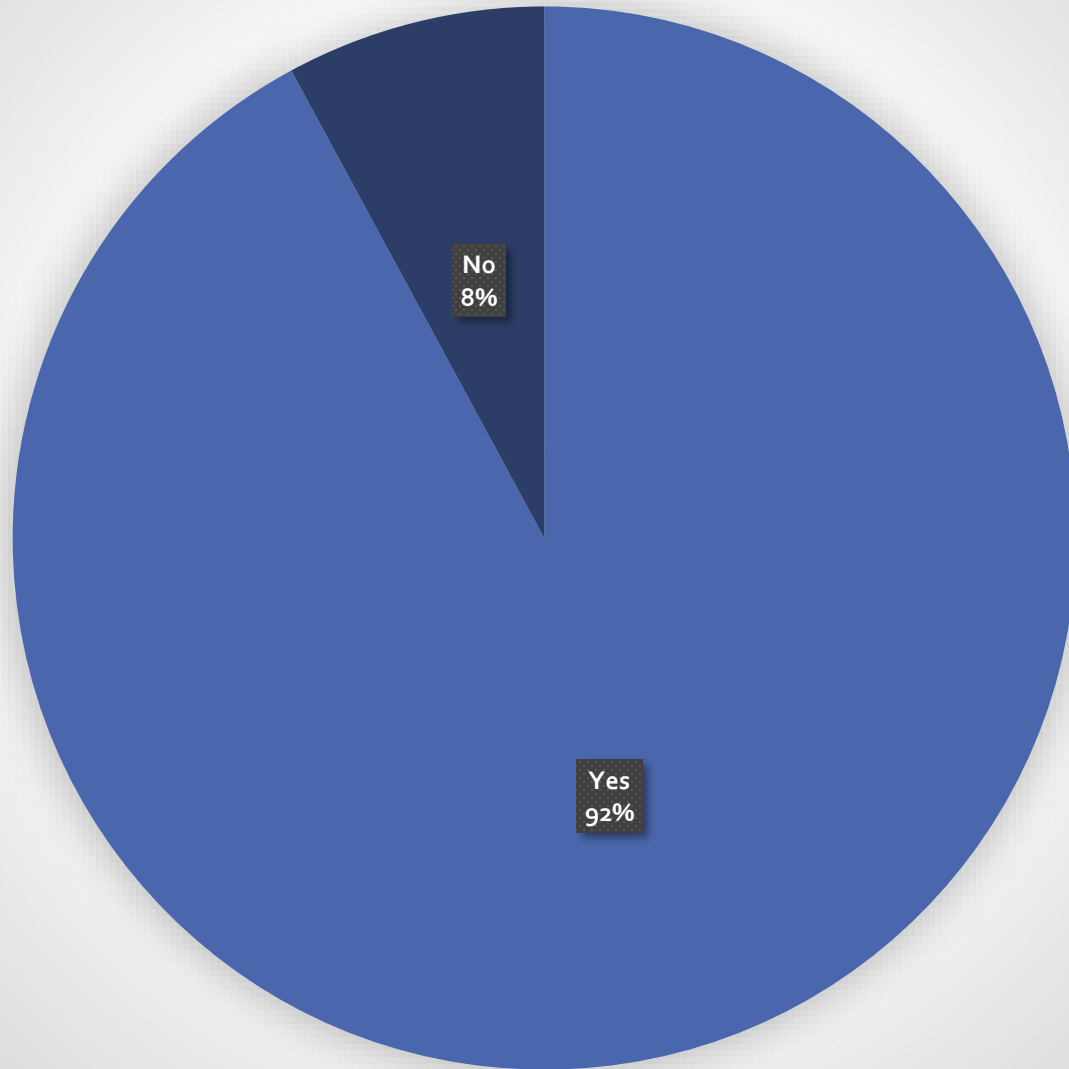


Q13. The school supports my child's wider personal development.



	No. of Responses
Strongly Agree	29
Agree	56
Disagree	5
Strongly Disagree	1
Don't know	23

Q14. I would recommend this school to another parent.



	No. of Responses
Yes	105
No	9