



PRIVACY NOTICE

**Eliot Bank Primary School
Thorpewood Avenue
London SE26 4BU
020 8699 0586**

We, Eliot Bank Primary School are the data controller for the purposes of the data protection act. We collect personal and/or sensitive information from you about you and your child and may receive information about you and your child from your previous school and the Learning Records Service.

We hold this data to:

- Support your child's Learning
- Monitor and report on your child's progress
- Provide appropriate pastoral care
- Assess how well your child's is doing at school
- To contact you case of an emergency

Information about you and your child that we hold includes (but is not limited to) your contact details, national curriculum assessment results, attendance information and personal characteristics such as ethnic group, any special educational needs, you may have and any relevant medical information.

We will not give information about you or your child to anyone without your consent unless the law and/or our policies allow us to.

We are required by law to pass some information about you or your child to our Local Authority (LA) and the Department for Education.

Access to Information- The Right to Subject Access

Under the data protection act a student has the right to access a copy of their information. This is called a Subject Access Request (SAR). In certain circumstances requests may be made by a parent on behalf of the student.

To submit a request you must:

1. Make the request in writing, either in a letter, on an application form or in an e-mail.
2. Include your name, your address, your date of birth and the information you are requesting.
3. Provide two forms of identification- one must be proof of address and one must photographic.
4. Provide a £10 admin fee.

If you are making a Subject Access Request, Eliot Bank Primary School will respond to you within 40 calendar days from acknowledgement.

Access to Information - The Right to access an Educational Record

Under the educational (Pupil information) (England) Regulations 2005, a parent has the right to access their child's educational record.

To submit a request you must-

1. Make the request in writing to the Chair of Governors of the Eliot Bank and Gordonbrock Schools' Federation.
2. Include your name, your address, your date of birth and the information you are requesting.

3. Provide two forms of identification- one must be proof of address and one must be photographic.
4. The maximum amount you may be charged for this request depends on the number of pages of information supplied.
5. For a request for an Educational Record the Chair of Governors of the Eliot Bank and Gordonbrock Schools' Federation will respond to you within 15 school days from acknowledgement.

Please submit your request to the main school office. For more information on any 'access to information request' please contact Mrs Jan Pritchard, School Administration Officer, in the main office.

Security of data

As a data controller Eliot Bank Primary School has a responsibility to ensure the personal and sensitive data it collects and holds is securely protected.

All personal and sensitive data collected and held by the school and on its systems is securely protected held within the European Economic Area (EEA).

More Information

If you require more information about how the LA and/or DfE store and use your data please go to the following website:

<http://www.lewisham.gov.uk/myservices/education/schools/Pages/default.aspx>

<http://www.education.gov.uk/help/legalinformation/a005240/privacy-statement>

If you are unable to access these websites you can contact the Council or the Department for Education using the contact details provided:

London Borough of Lewisham (LBL)

The Corporate Information Team
London Borough of Lewisham
1st Floor Town Hall Chambers
Catford
London
SE6 4RU

Contact by E-mail-

corporateinformation@lewisham.gov.uk or schoolsdpa@lewisham.gov.uk

Contact by Telephone- 0208 314 9928

Department for Education (DfE)

Public Communications Unit
Department of Education
Sanctuary Buildings
Great Smith Street
London
SW1P 3BT

Contact on <https://www.education.gov.uk/help/contactus> or www.education.gov.uk

Call by Telephone- 0370 000 2288

Please ask at the main school office if you require this information to be translated.

Yours sincerely
Simone McAllister
Federation Business Manager